



Travel the World

# 15 DAYS 12 NIGHTS PEARLS OF THE BALKANS [EB15]

Romania / Bulgaria / North Macedonia / Albania / Montenegro / Bosnia-Herzegovina / Croatia / Slovenia

## EUROPE

Ohrid Lake

### Tour Highlights:

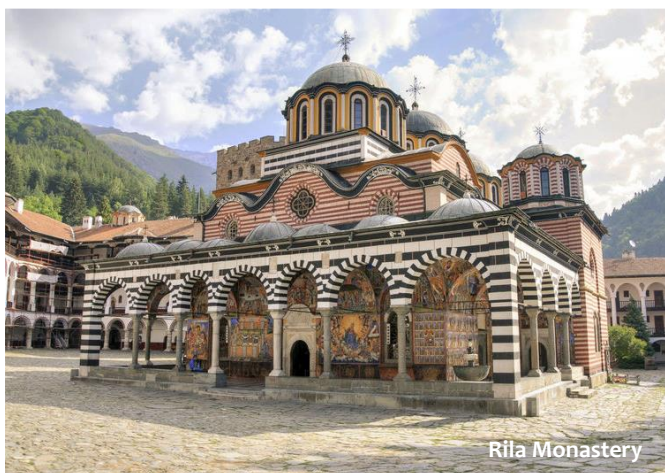
- 4\* Hotel Accommodation
- Bran Castle – dubbed as Dracula's Castle.
- Tsarevets Fortress - one of Bulgaria's most beloved historical sites.
- Balkans' World Heritage Sites : Mostar's Old Bridge, Plitvice Lakes National Park, Dubrovnik old city, and so forth.
- Attractions of eight Balkan countries' capital cities:  
Bucharest, Sofia, Skopje, Tirana, Podgorica, Sarajevo, Zagreb and Ljubljana
- Rila Monastery - the largest and most famous Eastern Orthodox monastery in Bulgaria



Bran Castle



Plitvice Lakes National Park



Rila Monastery



Dubrovnik

# 15 DAYS 12 NIGHTS - PEARLS OF THE BALKANS

Romania / Bulgaria / North Macedonia / Albania / Montenegro / Bosnia-Herzegovina / Croatia / Slovenia [EB15]

## DAY 1 KUALA LUMPUR ✈️ BUCHAREST

[MOB]

- Assemble at KLIA for your flight to Bucharest, Romania.

## DAY 2 BUCHAREST

[L/D]

- On arrival, the tour starts with the viewing of the **Revolution Square, Arc of Triumph, Athenaeum, the Opera House, & National Military Club.**
- After that, visit **Dimitrie Gusti National Village Museum** [closed during winter] – a top tourist sight in Bucharest featuring an open-air museum in the Herastrau Park that showcases traditional Romanian village life.
- Stop at the **Palace of Parliament** for photos.
- Stay overnight in Bucharest.
- ★ **Bucharest – Hotel Pullman Bucharest or similar**

## DAY 3 BUCHAREST 🚗 SINAIA 🚗 BRAN 🚗 BUCHAREST

[B/L/D]

- After breakfast, leave for Bran and make a photo stop at **Peles Castle**, a Neo-Renaissance castle in the Carpathian Mountains near Sinaia en route.
- In Bran, enjoy a tour of **Bran Castle**, a national monument and a Romanian fortress tied to the iconic story of the famous vampire – Count Dracula.
- After that, return to Bucharest to retire for the night after dinner.
- ★ **Bucharest – Hotel Pullman Bucharest or similar**

## DAY 4 BUCHAREST 🚗 VELIKO TARNOVO 🚗 SOFIA

[B/L/D]

- In the morning, depart for **Sofia**, Bulgaria's capital.
- The journey will take you across the **Danube [Friendship] Bridge**, the 2.8km steel truss bridge over the Danube River connecting Ruse and Giurgiu.
- After lunch, visit **Tsarevets Fortress**, a medieval stronghold located on a hill in **Veliko Tarnovo** and one of the most widely visited historical sites.
- After that, continue with the journey to Sofia for dinner and overnight stay.
- ★ **Sofia – Metropolitan Sofia Hotel or similar**

## DAY 5 SOFIA 🚗 RILA 🚗 SKOPJE

[B/L/D]

- After breakfast, visit the **Alexander Nevsky Cathedral** - the cathedral built in memory of many soldiers who died in the Russo-Turkish War and visit the **Regional History Museum of Sofia**, which tells about the millennia old history of the Bulgarian capital, one of the oldest cities in Europe.
- Continue with the **sightseeing in Sofia**, viewing the National Archaeological Museum which occupies the building of the largest and oldest former Ottoman mosque in the city; The National Assembly Building, the Saint Sofia Church, and Ivan Vazov National Theatre.
- After lunch, leave for **Rila** to visit its monastery, which is the largest and most famous Eastern Orthodox monastery in Bulgaria.
- Depart to **Skopje**, the capital of Macedonia, for dinner and overnight stay.
- ★ **Skopje – Hotel Karpos or similar**

## DAY 6 SKOPJE 🚗 OHRID

[B/L/D]

- After breakfast, go sightseeing in **Skopje** - viewing the **Stone Bridge, the Fortress, the Mustafa Pasha Mosque, the Mother Theresa Memorial House and the Old Bazaar** of the city.
- The tour continues to **Ohrid** to view the **Lower Gate, "Houses of Robevci", Saint Sophia Church, Antique Theatre, Holy Mother of God Peribleptos Church, Upper Gate, Tsar Samuil Fortress, and Saint John Kaneo Church.**
- Dinner and overnight stay in Ohrid.
- ★ **Ohrid – Belvedere Hotel or similar**

## DAY 7 OHRID 🚗 TIRANA 🚗 PODGORICA

[B/L/D]

- After breakfast, leave for Tirana, the capital city of Albania.
- After lunch, enjoy sightseeing in Tirana to view the city's **Pyramid, Clock Tower, Varrezat e Demshmoreve [The National Martyrs Cemetery of Albania], Palace of Congresses and the Skanderbeg Square.**
- After that, leave Tirana for Podgorica, capital and largest city of Montenegro, for dinner and overnight stay in Podgorica.
- ★ **Podgorica – Hotel Aurel or similar**

## DAY 8 PODGORICA 🚗 KOTOR 🚗 DUBROVNIK

[B/L/D]

- After breakfast, explore **Montenegro's old town of Kotor**, dating back to the 12<sup>th</sup>-14<sup>th</sup> centuries. Marvel at the well-preserved medieval architecture and historical sites which include Latin and Gothic churches, palaces and museums.
- After lunch, proceed to **Dubrovnik** for dinner and overnight stay.
- ★ **Dubrovnik area – Grand Hotel Park or similar**

## DAY 9 DUBROVNIK 🚗 SARAJEVO

[B/L/D]

- After breakfast, tour **Dubrovnik**, which has one of best preserved medieval walled cities (the UNESCO World Heritage site) in the world.
- Next, visit the **Franciscan Monastery** and its 14<sup>th</sup> century pharmacy, which is still operating today, uninterrupted over centuries.
- After lunch, it is off to **Sarajevo**, the capital of Bosnia-Herzegovina, for dinner and overnight stay.
- ★ **Sarajevo – Hollywood Hotel or similar**

## DAY 10 SARAJEVO 🚗 MOSTAR 🚗 SPLIT

[B/L/D]

- In the morning, go sightseeing to view the **Turkish Bazaar "Bas Carsija", Husref Bay's Mosque, and the Olympic Stadium.**
- Then, leave for Mostar, a historic town spanning a deep valley of the Neretva River to see the remains of the Turkish Quarter and the 16<sup>th</sup> century Old Stone Bridge which is on UNESCO World Heritage list.
- After that, journey to Split for dinner and stay overnight.
- ★ **Split area – Dioklecijan Hotel & Residence or similar**

## DAY 11 SPLIT 🚗 ZADAR 🚗 PLITVICE

[B/L/D]

- In the morning, visit the **Diocletian's Palace** where you will view the Peristil, the Golden and Silver Gates, the Temple of Jupiter and the Cathedral, and other interesting historic sights.
- After lunch, leave Split for **Zadar** for a tour of the oldest continuously inhabited city in Croatia to view **St. Donat Church** and the **Roman Forum.**
- After that, it is off to Plitvice for dinner and overnight stay.
- ★ **Plitvice area – Hotel Jezero or similar**

## DAY 12 PLITVICE 🚗 ZAGREB

[B/L/D]

- After breakfast, enjoy a guided tour of the **Plitvice National Park**, one of the most beautiful natural sights in Europe with its famous cascading lakes [boat ride included but subject to weather conditions].
- After lunch, leave for Zagreb, the capital and the largest city of Croatia, for shopping at **Arena Centar** before dinner and overnight stay in Zagreb.
- ★ **Zagreb – Hotel International or similar**

## DAY 13 ZAGREB 🚗 LJUBLJANA

[B/L/D]

- After breakfast, tour **three historic parts of Zagreb** - Gornji Grad, Kaptol, & Donji Grad [funicular or tram ride included].
- In the afternoon, leave for Ljubljana for lunch and sightseeing - view **Ljubljana Castle**, and make photo stops at **St. Nicholas Cathedral, River Ljubljanica, Triple Bridge, Dragon Bridge and Preseren Square.**
- Enjoy dinner and overnight stay in Ljubljana.
- ★ **Ljubljana – Hotel Four Points By Sheraton Mons or similar**

## DAY 14 LJUBLJANA 🚗 POSTOJNA 🚗 BLEĐ 🚗 LJUBLJANA

[B/L]

- After breakfast, travel to Postojna to visit the **Postojna Caves** – enjoy a train ride to explore the awe-inspiring web of tunnels.
- Then, proceed to Bled to visit the **Bled Castle**, perched atop a steep cliff rising 130 meters above the glacial Lake Bled, and enjoy the **Pletna boat ride** there.
- After that, proceed to the airport in Ljubljana for your flight home.

## DAY 15 ARRIVE IN KUALA LUMPUR

*Remarks: Due to local/religious festivals, and unforeseen circumstances, the sequence of the itinerary is subject to change with/without prior notice.*

|                |                             |                    |                  |                |                                |         | Meals Included   |                   |            |
|----------------|-----------------------------|--------------------|------------------|----------------|--------------------------------|---------|------------------|-------------------|------------|
|                |                             |                    |                  |                |                                |         | 12 Breakfasts    | 13 Lunches        | 12 Dinners |
| Departure Date | Adult [Twin/Triple Sharing] | Child Twin Sharing | Child [With Bed] | Child [No Bed] | Airport Taxes & Fuel Surcharge | Tipping | Travel Insurance | Single Supplement | Total      |
|                |                             |                    |                  |                |                                |         |                  |                   |            |



Travel the World

**SRI AMERICA TRAVEL CORPORATION SDN BHD (KPK 0166) (48718-K)**

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# SRI AMERICA TRAVEL CORPORATION SDN BHD (KPK 0166) (48718-K)

## Tour Terms and Conditions

Passengers are deemed to have read, understood and accepted the following conditions. The organizer shall be known as “The Company” in the conditions below.

### **RESERVATIONS AND DEPOSIT**

A deposit of RM 500 - RM 3,000.00 (subject to tour package selected) is required upon booking. The balance is to be paid in full 35-40 days before departure. Failure to comply with this may result in an automatic cancellation of reservation and a forfeiture of deposit. Deposits are applicable for the tour booked only and are not transferable.

### **CREDIT CARD / CHARGE CARD**

An administrative fee is chargeable for payments by credit or charge card.

### **CANCELLATION / AMENDMENTS**

- 1) Cancellation of a confirmed booking must be made in writing to avoid misunderstanding.
- 2) Postponement / transfer of tour will be deemed to be a cancellation and will be charged accordingly.
- 3) Cancellations during peak, festive or holiday seasons will result in 100% forfeiture of the booking deposit.
- 4) For each amendment made after a booking has been confirmed, a fee will be charge by the respective airlines and service suppliers. An amendment does not constitute a transfer to another tour.
- 5) Deposits paid during travel fairs are non-refundable and will be forfeited if passenger cancels tour.

### **6) CANCELLATION NOTICE**

- a) More than 30 days before departure
- b) 15-30 days before departure
- c) 00-14 days before departure

### **CHARGE PER PERSON (RM)**

- a) 35% of all-in fare
- b) 75% of all-in fare
- c) 100% of all-in fare

### **REFUND ON TOUR PACKAGES**

As The Company is acting as an agent for the service suppliers, all arrangements are still SUBJECT TO CONFIRMATION even after a deposit or full payment has been made. When the arrangement cannot be confirmed, The Company will endeavour to notify passengers as soon as possible and a full refund will be made. The Company shall henceforth not bear any other liability or responsibility.

### **TOUR FARE INCLUDES (GROUP TOURS ONLY)**

Unless stated otherwise, the fare includes:-

- Return economy class group tour air ticket.
- Return airport transfer (airport to hotel and vice-versa)
- Hotel accommodation on twin-share or triple-share basis. Single room occupancy is at additional cost.
- When booking triple-share rooms please note that third bed may be a “roll-away” bed.
- All meals are specified in the itinerary. If the selected carrier's flight time does not allow for certain meals to be taken, there shall not be any refund for meals not consumed.
- Baggage allowance is 20 kilos per passenger, unless specified otherwise by the airline.
- Group materialization and services of a tour manager is subject to a minimum group size of 15 paying adults (For the purpose of computation, 2 children constitute as 01 adult)

### **TOUR FARE EXCLUDES**

- Visa fees
- Airport taxes + fuel surcharges (Subject to change without prior notice)
- Extra baggage allowance
- Meals, beverages, room services or any others not specified in the itinerary.
- Gratuities to driver, tour guide or tour manager.
- Other incidental items of a personal nature.

Tour fares are based on current airfares, service prices, government tax and exchange rates, applicable at time of print or quotation and are subject to change with or without prior notice.

### **CHILD FARE**

Eligibility: Below 12 years (on the date of departure) Child fare is based on sharing a room with two adults. There will be an additional cost for child sharing one room with an adult.

### **ACCOMMODATION**

In the event the accommodation booked or requested is not available, every effort will be made for an alternative accommodation of similar standard. The Company shall henceforth not bear any other liability or responsibility.

### **SPECIAL REQUEST**

If there are any requests regarding special meals, dietary requirements, adjoining rooms and so on, please inform The Company when booking. Such requests are subject to confirmation and availability.

### **TRAVEL DOCUMENTS**

It is the passenger's responsibility to ensure that his/her international passport has a validity of at least 6 months from the date of departure. Relevant visas and vaccinations may be required. An administrative fee of RM50.00 per person will be levied for any cancellation due to non-approval of visas.

The Company will, wherever possible, assist you to obtain the necessary visas. Service charge and visa fees will be borne by the passenger. The Company does not guarantee the approval of the visa application. If for any reason, application for visa or exit permit is rejected, a full refund of all monies paid (excluding visa application fees) will be made,

if the result of the rejection is made known to the Company at least 30 days prior to departures.

The Company cannot be held responsible for any expenses, reimbursement or refund of any tour fares if passenger is refused entry by any country on the tour for whatever reasons, including lack of necessary visas.

### **SEAT ROTATION**

For the convenience of all members of the group, passengers are requested to rotate their seating arrangements on the coach during the period of the tour. Please co-operate when called upon to do so by the tour leader/guide.

### **TRAVEL INSURANCE**

Strongly recommended with respect to such areas as trip cancellation, personal baggage, personal accident, injury and illness. Under no circumstance is The Company to be construed as a carrier under contract for safe carriage of the passenger or her/his baggage and belongings. Our staff will be pleased to assist in the enquiries of any travel insurance.

### **EXTENSION OF STAY / DEVIATION**

Extension of stay / deviation may be permitted at the end of the tour, subject to validity and restrictions of air ticket, seat confirmation and availability of hotel prior to the commencement of tour. It is the passenger's responsibility to hold firm confirmation for their return flight. When extension of stay / deviation cannot be confirmed three weeks prior to the group's departure date, the passenger is deemed to be taking the original tour schedule. In the event that the original arrangement has been changed by The Company during the process, any extra cost will be borne by the passenger.

Extension of stay / deviation will be at the passenger's own expense and transfer to airport will not be provided. Alteration on the routing or date of travel is at the passenger's own risk. No refund will be made to such a person for unused air tickets or for any meals and sightseeing tours or accommodation not used in part or full.

The air ticket issued is a special ticket, restricted to a specific airline only. It is non-negotiable, non-endorsable, non-reissuable, non-refundable and non-reroutable.

### **OPTIONAL TOURS**

Optional tours are arranged at the customer's request and confirmed with their consent. The Company is only acting as an agent for the service suppliers; and does not accept any responsibility for said optional tour(s).

### **RESPONSIBILITY**

The Company acts only as an agent for the transportation companies, hotels and other principals for the tour programmes. They accept no responsibility for injuries, damage, accident, loss, delay, quarantine, theft, customs regulations, strikes, changes in itinerary, deportation or refusal of entry by Immigration Authorities resulting from improper travel documents, possession of unlawful items or irregularities that may be caused to person or property. Any losses or expenses are the responsibility of the passenger. All proper travel documentation is the sole responsibility of the passenger.

The Company reserves the right to alter itineraries, travel arrangements, hotel reservations etc. If it is necessary or in the case of force majeure, The Company reserves the right to cancel any tour prior to the date of departure for any reasons, including insufficient number of participants (minimum 15 paying adults). Should this happen, that entire payment shall be refunded without further obligations on the part of The Company.

The Company will recommend an alternative tour, preferably to the same destination or other destinations. Should the passenger decide not to accept the alternatives, all monies paid shall be refunded in full by The Company without further obligations.

The Company also reserves the right to require any individual to withdraw from the tour if deemed his/her act of conduct is detrimental to or incompatible with the interest, harmony and welfare of other passengers and the tour as a whole. Should this right be exercised, all monies paid shall be refunded in full by The Company to the passenger. The Company shall be under no further liability thereafter to any such person.

No tour managers / guides or other employees or agents of The Company are authorized to commit The Company to any liability whatsoever and The Company will not be bound by any statement unless in writing and signed by a management executive of The Company.

The Company reserves the right to take the films and photographs of passengers while on tour with The Company to be used for brochures, advertising or publicity material without obtaining any further consent from the passenger.

It is the prerogative of The Company to cancel the tour in whole or in part if there is a real possibility that the life, limb or property of any person may be endangered. The Company will refund in whole or in part as the case may be, and will not be responsible for any further liability.

### **COMPLAINTS / CLAIMS**

Any complaint or claim must be made in writing and received within two weeks after services have been rendered. No responsibility is accepted in respect of any claim or complaint not so made.